

# Quest Training, Consulting Products and Services



## Corporate Culture

- Employee Engagement: Tapping Discretionary Effort
- Welfare to Career Program Design
- Hidden Rules of Economic Class
- New Employee Orientation
- Conflict Resolution
- HR Policies and Procedures
- Career Ladder/Pay for Contribution Design
- Cultural Climate Opinion Survey
- Employee Focus Groups

## Environmental Management

- A Business Introduction to Department of Environmental Quality
- How to Build an Effective Environmental Management System
- ISO 14001 Implementation
- Waste Stream Analysis

## Diversity Management

- Diversity Awareness Training
- The Business Case for Diversity
- Economic Diversity
- Diversity Readiness Assessment
- Welfare to Career Program Design
- Diversity and Inclusion Plan and Policy Development
- Diversity Council Creation
- Employee Focus Groups

## Leadership Development

- Centering on Success: The Personal Leadership Effectiveness Workshop

### Exemplary Leadership Series:

- Coaching Job Skills/Providing Performance
- Feedback While Developing Performance Goals
- Essential Skills of Leadership / Leadership Effectiveness Analysis (LEA)
- Using Effective Discipline
- Essential Skills of Communicating
- Delegating/Empowerment and the Use of Power in Motivating Others
- Managing Complaints
- Resolving Conflicts
- Understanding and Leading Change

### Leadership Assessments:

- Benchmark
- Skillscope
- Leadership Effectiveness Analysis (LEA)
- DISC Behavioral Profile
- CHOICES Architect
- Personal Effectiveness Profile

## Safety

- A Business Introduction to MI-OSHA
- Implementing a Safety System
- Designing Effective Safety Teams

## Sustainability

- Introduction to Sustainability
- How to create a Triple Bottom Line Report



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